

# Guide to Special Cash Payments

The benefit will be **100,000 yen per person.**

**The information required for the application is kept to a minimum.**

## Who ?

Those who are registered with Basic Resident Registration System as of **April 27, 2020**

## When ?

**The start date** for accepting applications will be decided by each municipality, and **the application forms will be sent as soon as possible.** Please apply within three months of the date of the start of applications.

## How can I apply?

The municipalities will send an application form by mail with your name and date of birth printed. **In order to prevent spread of COVID-19 infection, please apply by mail or online.**

## Postal applications

Fill in the form with relevant information such as the account number for the transfer, and send it along with necessary documents to your municipality.

## Online applications

If you have a **My Number Card**, you can **apply online** from the **MynaPortal website.**

- The payment will be transferred to the bank account for each household.
- **If you do not have a bank account**, please take the necessary documents to the counter at your municipal office. The benefit will be paid at the counter.

▶ For more details, see the URL below or scan the QR code  
<https://kyufukin.soumu.go.jp>



▶ **Enquiries** (Special Cash Payments Call Center)

**0120-260020** (Toll-free call, lines open on weekdays and weekends from May 2, 09:00 to 18:30)

**03-5638-5855** (lines open on weekdays until May 1, 09:00 to 18:30)

## Stop fraud!

There are people who will try to steal your precious assets by offering "to help."

The government and municipalities will

**NEVER do any of the below:**

- Ask you to use an ATM
- Request service charges related to the benefit payment

**Do not click on any URLs on suspicious e-mails, or open any attached files.**

**Please feel free to contact if you find anything suspicious.**

- ▶ The municipality you live in
- ▶ The nearest police station
- ▶ Consumer hotline on cash benefit programs for COVID-19 [0120-213-188] (From May 1)
- ▶ Consumer hotline: 188 (Three digits without the area code)
- ▶ Designated police consultation phone number: #9110

# FAQs

## Can I apply online without a My Number Card?

You will need a My Number Card to apply online. If you do not have a My Number Card, please apply by mail.

## I live in a municipality different from that on my residence registry as I am a victim of domestic violence. What should I do?

To receive the benefit, please contact as soon as possible the municipality of your current residence and explain that you are taking shelter there from domestic violence or other reason so that the municipality can verify.  
Please ask your municipality for more details.

## Are foreigners eligible for the benefit?

Foreigners registered with Basic Resident Registration System as of April 27, 2020, are eligible.  
Please note that foreigners on short stays or illegal residents are not registered with Basic Resident Registration System and are not eligible.

## Are there any documents to prepare other than the application form?

The following documents are necessary depending on the type of application.

### Postal applications

#### (1) Identity verification documents

Copy of your My Number Card, driver's license, or health insurance card etc.

#### (2) Documents to verify the payment transfer account

Copy of a bankbook, cash card or printed screen of an online banking service which shows the name of financial institution, account number and the name of account holder  
(These documents are not required if the account is held by the recipient and used for direct debit payments of water and other utility bills.)

### Online applications

#### (2) Documents to verify the payment transfer account

\* Identity will be verified through electronic signature for My Number Card holders, and the identity verification documents on (1) above are not required.

For more details:

Special Cash  
Payments Call Center

# 0120-260020

(from May 2 onwards)

03-5638-5855 (until May 1)



首相官邸

Prime Minister's Office of Japan



総務省

Ministry of Internal Affairs and Communications